

Luis Torres-Acosta

Biography:

Luis Torres-Acosta is a senior operations, facilities, and corporate real estate leader with more than 25 years of experience driving large-scale organizational performance across the life sciences, healthcare, industrial, commercial, government, and nonprofit sectors. His career spans the Americas, Puerto Rico, Latin America, and EMEA, with deep expertise in Integrated Facilities Management (IFM), capital projects, portfolio strategy, risk management, and operational transformation.

Luis currently serves as the **Chief Operating and Revenue Officer** at **Relay Resources**, where he leads enterprise operations, revenue strategy, and business development across facility services, document solutions, supply chain, and consulting. His leadership integrates operational excellence with social impact, expanding inclusive workforce opportunities for individuals with disabilities, veterans, and adults affected by the justice system.

Before joining Relay, Luis served as **Senior Vice President of Manufacturing, Logistics, Facilities, and Engineering Services** at **PRIDE Industries**, overseeing multidisciplinary divisions supporting technology, electronics, government, and regulated industries. His work helped deliver cost-efficient, high-quality solutions while expanding employment pathways for people with disabilities.

A registered engineer and real estate broker, Luis holds degrees in Industrial Engineering (Manufacturing & Automation specialization), Mechanical Engineering (Engineering Management specialization), and a Master's in Facility Management. His professional affiliations include leadership roles across ASME, ISPE, ASHE, CIAPR, and numerous economic development, manufacturing, and life sciences organizations. He has also served on multiple boards and committees, including the Sacramento Hispanic Chamber of Commerce, the Great Sacramento Economic Council Airport Committee, and the FBI Citizenship Academy Alumni network.

Priority Statement:

As the NCSE Northwest Regional Representative, I will strengthen NCSE's mission by bringing more than 25 years of operational, workforce, and economic development leadership to expand inclusive employment for people with disabilities. Through close collaboration with NCSE and our Northwest Region, I am committed to transforming workforce systems into engines of inclusion developing scalable, high-impact models that increase access to meaningful jobs and career pathways.

At Relay Resources, I integrate operational excellence with social impact, ensuring that high-performing business services directly create employment opportunities for individuals with disabilities. At PRIDE Industries, I led multidisciplinary divisions that delivered cost-efficient, high-quality services while expanding disability-inclusive workforce pathways in technology, manufacturing, logistics, and government sectors. Across all my leadership roles, I have aligned business strategy with mission impact—building teams, systems, and partnerships that open doors to sustainable, life-changing employment.

I believe deeply in NCSE's commitment to a coordinated and equitable workforce ecosystem. My purpose is to contribute strategic insight, operational rigor, and community-centered leadership to strengthen inclusive workforce strategies across the Northwest Region. Together, we can ensure that every individual can contribute, succeed, and thrive.